

BHAGALPUR FOREST DIVISION

BHAGALPUR

TENDER DOCUMENT

FOR

**OPERATION OF ECOTOURISM PACKAGES IN AND
AROUND VIKRAMSHILA GANGETIC DOLPHIN
SANCTUARY COUPLED WITH RUNNING OF
DEPARTMENTAL 24 SEATER TOURIST MOTOR BOAT**

TENDER DOCUMENTS

SECTION – 1

1. On behalf of the Government of Bihar, sealed tenders are invited for operating eco-tourism packages in Bhagalpur district in and around the Vikramshila Gangetic Dolphin Sanctuary as per the scope of work mentioned in Section – 2 for a period of 1 year [extendable for a maximum period of two years at a time] starting from **01-04-2018**.
2. The tender document can either be obtained from the office of the Divisional Forest Officer, Bhagalpur Forest Division, Bhagalpur on any working day against payment of Rs. 1000/- (Rupees One Thousand only) during office hours, or can be downloaded from www.prdbihar.gov.in or www.forest.bih.nic.in. In case of downloaded document, the application fee shall be paid by attaching a demand draft of the same amount with the tender document submitted.

BID SCHEDULE

Name of work: OPERATION OF ECOTOURISM PACKAGES IN AND AROUND
VIKRAMSHILA GANGETIC DOLPHIN SANCTUARY COUPLED WITH RUNNING
OF DEPARTMENTAL 24 SEATER TOURIST MOTOR BOAT

Last date and time of submission of TENDER	Up to 5.00 P.M. on or before 15-03-2018 at the office of the Divisional Forest Officer, Bhagalpur.
Opening of TECHNICAL BID OF TENDER	On 16-03-2018 at 11.00 A.M. in the office of the Divisional Forest Officer, Bhagalpur.
Opening of Financial Bid	17-03-2018 at 11:00 AM in the office of Divisional Forest Officer, Bhagalpur..

LETTER OF TRANSMITTAL

From:

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To

**The Divisional Forest Officer,
Bhagalpur Forest Division,
Bhagalpur**

Subject: OPERATION OF ECOTOURISM PACKAGES IN AND AROUND VIKRAMSHILA GANGETIC DOLPHIN SANCTUARY COUPLED WITH RUNNING OF DEPARTMENTAL 24 SEATER TOURIST MOTOR BOAT

Sir,

Having examined the details given in Press Notice & bid document for the above assignment, I/we hereby submit the relevant information.

1. I / We hereby certify that all the statements made and information supplied and accompanying statements are true and correct.
2. I / We have furnished all information and details necessary for Qualification and have no further pertinent information to supply.
3. I / We submit the following certificates in support of our suitability, technical knowledge and capability for having successfully completed or presently doing the following government/ public sector/ private works in this field.

Enclosure:

Signature(s) of applicant

Seal of applicant

address/contact no.

Date of submission

SECTION - 2

Scope of Work

The city of Bhagalpur, popularly known as the silk city, is located in eastern Bihar. It is easily approachable from the states of Sikkim, Jharkhand and West Bengal. This city is proposed to be used as an ideal tourist destination due to the following specific specialties: -

1. **Eco-tourism potential:** It houses the Vikramshila Gangetic Dolphin Sanctuary, the only Gangetic Dolphin Sanctuary in India which extends from Sultanganj to Kahalgaon along a river stretch of 50 kms. This sanctuary is home to the Gangetic dolphins, turtles, ghariyals, crocodiles and a variety of fish species. River, water and wetland birds abound here. One of the only 3 breeding sites in the world of the endangered Greater Adjutant stork, is in its vicinity in Naugachhia. These specialties make Bhagalpur in general, and the Gangetic dolphin sanctuary in particular, ideal for eco-tourism.
2. **Pilgrimage tourism potential:** Bhagalpur is also a holy city because during the month of Shravan, millions of devotees lift Holy water at Sultanganj and travel to Deoghar in Jharkhand to make offering to Lord Shiva. The Boodhanath Shiv temple, the Shiv temple on one of the 3 rocky islands midstream of Ganges and the Bateshwarnath temple also attract many devotees for pilgrimage tourism. Many devotees also proceed to Banka from Bhagalpur to Mandhar hills, which is mythologically said to have been used for churning the sea.
3. **Archeological Tourism potential:** The ruins of the once famous Vikramshila Mahavihar and University, the biggest seat of learning in Bihar after Nalanda University, lie in Bhagalpur at Antichak, Kahalgaon. Every year many tourists from West Bengal and other places visit these ruins by waterways, road or rail. The nearby museum is an added attraction for the tourists and take them back in time to explore the glories of the past. At Bateshwarsthan, there is a cave temple with sculptures carved in rock, which is also a tourist attraction.

In this background, the following shall be the scope of work:-

1. The successful tenderer shall operate eco-tourism packages, as given by the Divisional Forest Officer, Bhagalpur-cum-Wildlife Warden. The Divisional Forest Officer, Bhagalpur with the approval of the Chief Wildlife Warden, Bihar, shall finalise the route/channel in the river Ganga for plying of boat for eco-tourism. The timings and duration for such plying shall be decided by the Divisional Forest Officer with the approval of Conservator of Forests or higher authority.
2. The successful tenderer shall operate a 24 seater Forest Department motorboat within the limits of the sanctuary and up to Kahalgaon for the purpose of eco-tourism. He will be responsible for appointment of a licensed boat driver, approved diver-cum-lifeguard, safety equipment such as life jackets, safety floats etc., as per Govt. norms. He/she shall maintain the motor boat in clean, good and safe operational state at all times. In no case shall the operator allow passengers above the seating capacity of the motor boat.
3. The successful tenderer shall also appoint a tour guide for information dissemination to the tourists

regarding the wildlife, religious, cultural and historical aspects of the tour. The guide should be engaged from Bhagalpur locality in-keeping with the idea of eco-tourism. This appointment will have to be vetted by the Divisional Forest officer, Bhagalpur.

4. The successful tenderer shall ensure that the staff and manpower engaged shall not indulge in any activity in violation of the Wildlife Protection Act, 1972, The Environment (Protection) Act, 1986, The Water (Prevention and Control of Pollution) Act, 1974 and other relevant acts, as applicable, specifically in relation to dolphins, aquatic fauna and flora in the river stretch.
5. The successful tenderer shall maintain good quality of refreshments and provide high standard of hospitality to the tourists availing the tourism packages. He/she shall also liaison with appropriate hotels/ restaurants at Kahalgaon and Naugachia which could provide a decent and proper level of quality food and other eatables to the tourists.
6. The successful tenderer shall finalize the menu of eatables and price of tourism package with approval of the Divisional Forest Officer, Bhagalpur.
7. The successful tenderer shall have to operate the facilities to the satisfaction of the customers and the Divisional Forest Officer, Bhagalpur Forest Division or any other officer authorized by him in this regard. He shall abide by the rules and regulations of the sanctuary management as communicated by the Divisional Forest Officer, Bhagalpur from time to time.
8. Polluting the river Ganges is punishable by law. The successful tenderer shall enforce zero discharge of pollutants, solid or liquid, in the river. He/she shall also enforce no use of polythene in its zone and use eco-friendly material only in his operations. He shall not use loud music on board or make any kind of noise while operating in the sanctuary.
9. The successful tenderer shall provide safe and clean drinking water to the tourists on board.
10. The successful tenderer shall follow the directions given by the Divisional Forest Officer, Bhagalpur at all times. In case of failure to do so, the Divisional Forest Officer shall be at liberty to cancel the contract and charge penal cost.
11. The Divisional Forest Officer, Bhagalpur, shall have the authority to suspend the operation of the boat for eco-tourism purpose and requisition the motor boat, in writing, in case of any special or emergency operation related to protection & conservation of dolphins and components of other biodiversity in the riverscape, for the purpose of management of sanctuary and wildlife.

In case of such suspension of the services, the contractor shall be eligible for appropriate compensation, as decided by the Divisional Forest Officer, in case a loss in earning actually accrues due to such suspension.

12. In order to ascertain and inspect the quality of refreshments/ food/ hospitality being provided by the contractor to the tourists, the sanctuary management or any person authorized by it can accompany the tour, for which no payment shall be liable to be made.
- 13.** The contractor shall ensure that the river tourism packages are operated in highly safe and secure

environment and he/she shall be responsible for the same. The Divisional Forest Officer Bhagalpur, the sanctuary management or the Government shall not be responsible for any latches in security and safety on account of the contractor/ operator.

SECTION – 3
GUIDELINES FOR SUBMISSION OF TENDER

The proposal should be submitted in two parts in two separate sealed envelopes / packets and put together in one single sealed outer envelope / packet (Master Envelope) super scribed with "Tender for *OPERATION OF ECOTOURISM PACKAGES IN AND AROUND VIKRAMSHILA GANGETIC DOLPHIN SANCTUARY COUPLED WITH RUNNING OF DEPARTMENTAL 24 SEATER TOURIST MOTOR BOAT*,". The two parts of the proposal are:-

Part / Cover – 1: Super scribed with "Tender for OPERATION OF ECOTOURISM PACKAGES IN AND AROUND VIKRAMSHILA GANGETIC DOLPHIN SANCTUARY COUPLED WITH RUNNING OF DEPARTMENTAL 24 SEATER TOURIST MOTOR BOAT" the Work and "Technical Bid".

To include the following documents for **technical eligibility**;

- (i) Profile/credentials of the Agency/Company/Individual including relevant literature/brochure.
- (ii) The Tenderer must have at-least 2-years experience of operating river tourism packages/programme as on 31-03-17. The tenderer shall attach self-attested photo-copy of the proof of the same. The photo of the various tourism activities done by him shall be attached. Original document shall be produced at the time of opening of tender.
- (iii) The minimum turnover in last two years ending on 31-03-17 of the tourism activity shall be rupees 25.00 lakh per year (Rupees Twenty-Five lac only per year). The photo-copy of the sales tax return as a proof shall be attached.
- (iv) The self-attested photocopy of GST registration number shall be enclosed. The original shall be shown at the time of opening of tender.
- (v) Self-attested photocopy of PAN/TAN number shall be enclosed and the original shall be shown at the time of opening of tender.
- (vi) In case of downloaded tender document, a Demand draft of rupees 1000/- (Rupees One thousand only) towards application fee drawn in favour of "Divisional Forest Officer, Bhagalpur Forest Division" payable at Bhagalpur shall be enclosed. (Non-refundable)
- (vii) D.D./ F.D.R. of Rs. 50,000/-(Rupees Fifty thousand Only) only towards Earnest Money Deposit in favour of Divisional Forest Officer, Bhagalpur Forest Division payable at Bhagalpur (refundable) shall be enclosed.
- (viii) Self-attested photo-copy of the address-proof shall be enclosed and original shall be produced at the time of opening of tender.

All annexure as detailed in the document (excluding details/annexures comprising the financial bid) are to be enclosed in the technical bid. Tenders containing submission of the financial bid/details in the technical bid shall be rendered disqualified.

Part / Cover – 2: Super scribed with “Tender for OPERATION OF ECOTOURISM PACKAGES IN AND AROUND VIKRAMSHILA GANGETIC DOLPHIN SANCTUARY COUPLED WITH RUNNING OF DEPARTMENTAL 24 SEATER TOURIST MOTOR BOAT” the Work and “Financial Bid”.

Rental Bid

Sl. No.	Activity	Share in gross turnover Including GST expressed as percentage (%) to be paid to the forest dept. On monthly basis (in number and words Both)
A	OPERATION OF ECOTOURISM PACKAGES IN AND AROUND VIKRAMSHILA GANGETIC DOLPHIN SANCTUARY COUPLED WITH RUNNING OF DEPARTMENTAL 24 SEATER TOURIST MOTOR BOAT from <u>01-04-2018 to 31-03-2019</u>	

Name and signature of the tenderer

GENERAL TERMS AND CONDITIONS.

1. All information called for in the enclosed forms should be furnished against the relevant columns in the forms. If for any reason, information is furnished on a separate sheet, this fact should be mentioned against the relevant columns. If any particulars/query is not applicable in case of the applicant, it should be stated as "not applicable".
2. **The tender should be type-written.** The application shall be signed by the person himself in case of an individual, by the proprietor in case of a proprietary firm; by the duly authorized person holding the power of attorney for signing the application accompanied by a copy of the power of attorney.
3. Overwriting should be avoided. Correction, if any, should be made by neatly crossing out, initialling, dating and rewriting. Pages of the eligibility criteria documents are serially numbered. Additional sheets, if any added by the contractor, should also be serially numbered by him. They should be submitted as a package with signed letter of transmittal.
4. The Divisional Forest Officer, Bhagalpur reserves the right, without being liable for any damages or obligation to reject any or all of the applications without assigning any reason.
5. After evaluation of technical bid, a list of short listed technically qualified bidders will be prepared. Thereafter the price bid of technically acceptable bidders shall be opened at the notified time, date and place in presence of qualified bidders or their representatives.
6. The applicant is advised to visit the site of work, at his own cost, and examine it and its surroundings by himself to collect all information that he considers necessary for proper assessment of the prospective assignment.
7. The department shall not be liable to pay any interest on the money deposited by the applicants.
8. In case of holiday on relevant dates of the tender, the fixed date shall be replaced by the next working day. There shall not be separate information given in this regard.
9. The bidders shall have to submit their bids either physically in the tender deposition box or through registered post on/or before the due date and time. For bids being deposited through registered post, department will not be responsible for any late receipt of the bid documents.
10. The terms and conditions of the tender shall be part of the agreement.
11. Any person who has dues to the forest department or who is a minor or who is insolvent, or who has been convicted in a court of law for offences involving moral turpitude or who has been blacklisted shall be considered ineligible for taking part in the tender. In case such a person submits tender and subsequently it is found that he had concealed the

facts, he shall immediately stand disqualified, his EMD shall be forfeited and he shall be blacklisted. In case he is awarded the tender on strength of such concealed facts, any contract made with him shall stand null and void.

12. The tender shall be finalized by the tender committee in the following procedure:
 - (i) First only the technical bid will be opened and evaluated as per the tender conditions & specifications mentioned.
 - (ii) The financial bid of only such of the tenderers who qualify in the technical bid will be opened.
 - (iii) The committee constituted for finalization of tender will evaluate and consider the rates offered in sealed financial tender and will take a decision to accept the tender or otherwise based upon the highest offer.
13. If the maximum offer is given by more than one tenderer then the matter will be decided by drawing the lots.
14. The contractor, on being so appointed, shall execute an agreement after completing the formalities specified hereunder within five days from the date of dispatch of the order of appointment by the registered post acknowledgement due.
15. The earnest money is liable to be forfeited to the Government if the successful tenderer fails to comply with any or all the stipulated conditions. The earnest money of all unsuccessful tenderers will be refunded as soon as possible. The tenderers shall have no right for any interest on the earnest money.
16. The Divisional Forest Officer, Bhagalpur, stating the reasons thereof in writing, may terminate the contract at any time after issuing a notice of 15 (fifteen) days in advance of the proposed date of termination.
17. The successful tenderer shall have to deposit a security amount of Rs. 5 lakhs at the time of signing of the agreement in the form of fixed deposit pledged in favour of Divisional Forest Officer, Bhagalpur. It shall be refunded after successful completion of the contract. The details of the fixed deposit shall be entered in the agreement.
18. The contractor shall display the approved rates of the eco-tourism packages including boat ride and in no case charge price more than the rate displayed. In case of the contractor charging exorbitant and unreasonable prices, the contract may be liable for cancellation.
19. The contractor shall be responsible for any damage or loss to the Tourist boat that may be caused by him or by his employees. Compensation for such damage shall be got assessed by the Divisional Forest Officer, Bhagalpur whose decision shall be final and binding.

20. In case the management plan of the Vikramshila Gangetic Dolphin Sanctuary so requires, the Divisional Forest Officer, Bhagalpur shall have the right to annul, add or modify any of the conditions herein without any notice and they shall be binding on the contractor.
21. The tender committee shall have the right to negotiate with the successful bidder.
22. The contractor shall pay the agreed revenue share latest by 5th of the following month.
23. The period of contract shall be for one year, extendable on mutual agreement for a maximum period of two years, based on satisfactory performance of the contractor. The performance of the contractor shall be reported by the Divisional Forest Officer, Bhagalpur and the same will be evaluated by the tender committee. The committee shall be taking the final decision on extension of the tender. Extension may be given at the most 2 times.
24. All disputes shall be subject to the jurisdiction of the courts of law at Bhagalpur, Bihar only.

Signature of the Tenderer

Name & Full address

