

File No-2/Sa.Su-Vi Yo-02/2014
Social Security & Disability Directorate
Department of Social Welfare,
Government of Bihar

Tender Number: -03

Date: - 19.09.2016

**Short Tender notice are invited for the supply of aids/appliances (assistive devices) under
"Mukhyamantri Viklang Sashktikaran Yojana (Sambal)"**

The Social Security & Disability Directorate, Department of Social Welfare is the implementing body for the "Mukhyamantri Viklang Sashktikaran Yojana (Sambal)" under which assistive devices are provided to the eligible disabled persons in Bihar. The Directorate, hereby, invites bids under two bid system comprising Part-A "Technical Proposal" and Part-B "Financial Proposal" for the supply of the following aids/appliances:

S.NO	PARTICULARS	SPECIFICATION
01	Wheel Chair Folding (Adult Size)	-Overall length-1000-1100 mm -Overall Width (open)-650-720 mm -Overall Width (folded)-300-330 mm -Overall height-910-95 mm -Rigid and robust tubular construction, Link Fixed arm rest and fixed foot rest make this chair more rigid. -Folding Mechanism Should be able to take care of uneven terrain (within + 20 mm)
02	Wheel Chair Adult Size (non folding)	-Overall Length-1000-1100 mm -Overall width-650-720 mm -Overall height-910-950 mm Sensitive Castor Wheels 178 mm dia. Easily replaceable 24"x1 1/2" solid tyres at rear. -Height adjustable foot rest and push/pull type positive lock brakes.
03	Wheel Chair Folding Deluxe	-Folding Mechanism takes care of uneven terrain (Within ± 20 mm) -Overall Length-1000-1100 mm -Overall width (open)-650-720 mm -Overall width (folded)-300-330 mm -Overall height-910-950 mm -Sensitive 178 mm diameter Castor wheels. Easily replaceable 24"x3/2" solid tyres at rear -Detachable arm rest for ease of transfer activity. Swinging, detachable and height adjustable foot-rest for close approach. -push/pull type Positive lock brakes.
04	Wheel Chair Folding Child Size	-Overall Length-750-800 mm Overall width (open)-580-610 mm Overall width (folded)-300-330 mm Overall height : 860-900 mm -5" Castor Wheels. -20"x13/8" pneumatic/ Solid tyres.

05	Tricycle (Adult Size)	<p>-Overall Length : 2000 mm -Overall width : 860 mm Overall Height : 1000 mm -Weight : 35 Kg. (approx)</p> <p>1. Main Frame: Use of special quality cold drawn and bright annealed conforming to IS: 2039 frame sturdy to withstand stresses caused by rough terrain. Neatly welded joints add further to the strength of main frame.</p> <p>2. Seat and Back Rest: Cushioned seat and back rest for desired comfort to the user. Seat can accommodate two persons in case of need.</p> <p>3. Driving Mechanism: Driven by standard chain and sprocket mechanism. The selection of gear ratio to ensure Mechanism advantage using minimum effort can be driven by right or left hand. Provision of chain adjustment on either side.</p> <p>4. Steering Mechanism: The steering rod services dual function of directional control as well as braking. Hand grip on the steering rod should be specially made of non-marking type rubber and designed for longer life.</p> <p>5. Side guards: Designed to prevent entry and exist on right hand side in conformity with traffic rules of our country.</p> <p>6. Finish: Self drying paints of repute, impart excellent overall finish.</p>
06	Tricycle (Junior Size)	<p>-Overall Length - 1660 \pm 50 mm -Overall width - 745 \pm 50 mm -Overall Height- 850 \pm 25 mm</p> <p>1. Main Frame: Use of special quality cold drawn and bright annealed conforming to IS: 2039 frame sturdy to withstand stresses caused by rough terrain. Neatly welded joints add further to the strength of main frame.</p> <p>2. Seat and Back Rest: Cushioned seat and back rest for desired comfort to the user. Seat can accommodate two persons in case of need.</p> <p>3. Driving Mechanism: Driven by standard chain and sprocket mechanism. The selection of gear ratio to ensure Mechanism advantage using minimum effort can be driven by right or left hand. Provision of chain adjustment on either side.</p> <p>4. Steering Mechanism: The steering rod services dual function of directional control as well as braking. Hand grip on the steering rod should be specially made of non-marking type rubber and designed for longer life.</p> <p>5. Side guards: Designed to prevent entry and exist on right hand side in conformity with traffic rules of our country.</p> <p>6. Finish: Self drying paints of repute, impart excellent overall finish.</p>
07	Multi Utility Tricycle (STD/ISD)	<p>-Overall Length - 2225 \pm 50 mm -Overall width - 985 \pm 50 mm -Overall Height- 1780 \pm 50 mm</p> <p>Suitable metal plate side guards fitted on the Al. Alloy Extruded vertical tubular support pipes. With a suitable polyester fabric (tetron or equiv.) canopy for safety from excessive sun light/rain & other weather hazards and is also fitted with a suitable box fitted on</p>

		the rear portion of the tricycle for safe keeping of the PCO unit/instruments/other items.
08	Behind Ear Hearing Aid-Digital Mild, Moderate & Strong.	Feather weight, cordless & user friendly hearing aid suitable for the persons with moderate to severe hearing losses. Including Latest SMD & Digital Technology, Compact cordless & skin coloured hearing aid and Program change push Button for microphone & Telecoil mode.
09	WHITE (MOBILITY) CANE-RIGID	-Length: 110, 120, 130, 140 & 145 cms. -Handle Shape: Straight or Bent at 450. Made of aluminum powder coated with plastic tip and colored reflective marking in yellow or red.
10	WHITE (MOBILITY) CANE-FOLDING- With four segments	-Length: 110, 120, 130, 140 & 145 cms. With a straight handle. Made of aluminum powder coated with plastic tip and colored reflective marking in yellow or red.
11	Universal Braille kit (Small)	Braille Slate, Stylus, English & Hindi/ Tamil Trainer Plate, Geometry set, Word Block (5 letters) Cube, Tracer Wheel, Braille paper (20 sheets) Taylor's Frame, Type sets, Abacus, Instruction Manuals, Back-pack
12	Universal Braille kit (Adult)	Interline Braille Slate with tow stylus (large), Interline Braille Slate, Taylor frames large with Arithmetic Type, (250 grams) with packing box, Taylor frames large with Algebra, Types (250 grams) with packing box, Tactile Geometry Kit with 20raising, sheets, Drawing Board with 20 raising sheet, Tactile Draught Board (Inclusive Design), Tactile Chess Board (Inclusive Design), Signature guide with rupee checker and wallet, White folding cane, Measuring Kit (inch tape, needle threader, small Braille scale, liquid indicator, measuring cup), Audio Ball 2to Talking Table Clock.
13	Universal Recreational Kit	Rupee checker plastic with signature guide and rupee checker flexible with wallet, Talking body thermometer, Talking wrist watch, Liquid level indicator, Pill dispenser, Talking table clock with four alarms and stop watch, talking calculator, Measuring Kit (inch tape, needle threader, small Braille scale, liquid indicator, measuring cup)
14	Auxiliary Crutch Adjustable (Aluminum) Large	Total Weight (each)-940g, Max User Weight-158KG (24st), Ferrule Size- 22mm, Handle To Arm Pit-40-55cm (15.75-21.75"), Floor To Arm Pit-134-154cm (52.75-60.5"), Recommended User Height Range-5'10" to 6'6" with ISI certification.
15	Auxiliary Crutch Adjustable (Aluminum) small	Total Weight (each)-824g, Max User Weight-158KG (24st), Ferrule Size- 22mm, Handle To Arm Pit-21-36cm (8.5-14"), Floor To Arm Pit-94-114cm (37-45"), Recommended User Height Range-4'6" to 5'2" with ISI.
16	Pocket Hearing Aid with WEM (Severe/Strong)	Single (Monaural) as well as Double (Binaural) Cord with silicon 4 B.J.T. (Bipolar Junction Transistor) Circuitry used, Fitted with 3 rd Generation Electret Condenser Microphone, Provision for Volume Control, High & Low selection Switch provided, Main Body of Hearing aid injection moulded out of grade 'A' ABS (Acrylonitrile Butadine Styrene along with Operates on 1.5 Volt AA/R-6 size battery (Pencil Cell). Maximum Saturation Sound Pressure Level (SSPL)-135dB, Average OSPL 90-125-134dB, Full on acoustic gain

		(Min.)-60dB, Frequency range-250 Hz-3150Hz, Effect on the Full on Acoustic gain of variation of battery voltage (1.5V to 1.0V)-less than 10dB Total Harmonic Distortion at 1.5V-less than 7% effect of variation of battery voltage on distortion at 1.0 V-less than 10%Internal noise from the hearing aid in terms of equivalent input noise level-less than 30dB SPL.
17	Pocket Hearing Aid (Mild)	Single (Monoural) as well as Double (Binaural) Cord with silicon 4 B.J.T. (Bipolar Junction Transistor) Circuitry used, Fitted with 3 rd Generation Electret Condenser Microphone, Provision for Volume Control, High & Low selection Switch provided, Main Body of Hearing aid injection moulded out of grade 'A' ABS (Acrylonitrile Butadine Styrene) along with Operates on 1.5 Volt AA/R-6 size battery (Pencil Cell). Maximum Saturation Sound Pressure Level (SSPL)-115dB, Average OSPL 90-105-114dB, Full on acoustic gain (min.)-65 dB, HF-average Full on Gain (min.)-60 dB, Frequency range-250Hz-3150Hz, Effect on the Full on Acoustic gain of variation of battery voltage (1.5V to 1.0V)-less than 10 dB, Total Harmonic Distortion at 1.5 V-less than 7%, effect of variation of battery voltage on distortion at 1.0V-less than 10%. Internal nose from the hearing aid in terms of equivalent input noise level-less than 30 dB SPL.
18	Pocket Hearing Aid (Moderate)	Single (Monoural) as well as Double (Binaural) Cord with silicon 4 B.J.T. (Bipolar Junction Transistor) Circuitry used, Fitted with 3 rd Generation Electret Condenser Microphone, Provision for Volume Control, High & Low selection Switch provided, Main Body of Hearing aid injection moulded out of grade 'A' ABS (Acrylonitrile Butadine Styrene) along with Operates on 1.5 Volt AA/R-6 size battery (Pencil Cell). Maximum Saturation Sound Pressure Level (SSPL)-125dB, Average OSPL 90-115-124dB, Full on acoustic gain (Min.)-65 dB, HF-average Full on Gain (min.)-60 dB, Frequency range-250Hz-3150Hz, Effect on the Full on Acoustic gain of variation of battery voltage (1.5V to 1.0V)-less than 10 dB, Total Harmonic Distortion at 1.5 V-less than 7%, effect of variation of battery voltage on distortion at 1.0V-less than 10%, Internal nose from the hearing aid in terms of equivalent input noise level-less than 30 dB SPL.
19	Kit for Mental Retarded (Daily Living/Educational/ Vocational	Infinite Loop, Stepping Stones, Massage Ball with stick, Olive Massage Ball, Squeezer, Air Cushion for children with special needs suffering from Cerebral Palsy, Autism, Down syndrome and ether such mental disabilities and special needs.

The bidders must mark on the top of the envelopes as "Part-A Technical Proposal" & "Part-B Financial Proposal". Both the envelopes must be properly sealed and kept inside a "big" envelope. The bidders must clearly write the Tender Number and Subject of the Tender and the Name of Firm/Agency/Organization/Trust on the top of the "big" envelope containing the "Part-A Technical Proposal" & "Part-B Financial Proposal". The "big" envelope must be properly sealed.

GENERAL INSTRUCTION AND TERMS & CONDITIONS: -

A. THE FOLLOWING DOCUMENTS SHOULD BE ENCLOSED IN TECHNICAL BID:

1. Quotation should be enclosed with complete technical details and literature of the product.

2. The supplying agency must be a registered firm, organization and/or trust, private/Public Ltd. Comp/industry dept. any.
3. Compliance sheet with desired and quoted specifications given in comparative table.
4. Three years warranty on the supplied aids/appliances with regular follow up facility and undertaking for the repair of the broken aids/appliances within two weeks on a non-judicial stamp paper.
5. Documents / Certificates of registration with commercial taxes department. Copy of latest and valid Trade license, Income Tax return for the last three years, VAT / Sales Tax Clearance certificate etc
6. Audit report of the last three years with a minimum annual turnover of Rs.50, 00,000/- in each of the three years.
7. A refundable Demand Draft of Rs.25000 /- as the bid security in the name of "Director Social Security and Disability " drawn on any nationalized bank payable at Patna. The Security money will be refunded after one year to the bidders.
8. Experience certificate in manufacturing of the aids/appliances for which the rates are quoted minimum four years.
9. The aids/appliances supplied must have an engraved number (unique for each aids/appliances) so that it is easier in the future for the Directorate for the record keeping and maintenance of the articles/goods supplied. Name of scheme to be printed on each and every items. Expense for the same will be borne by the supplier.
10. The bidders/tenders shall clarify /state whether he/they are manufacturer accredited agent or sole representative indicating principals and agent quoting on behalf of their manufacturers / principals with valid document.
11. Bidders / Tenders should have quality assurance certifications issued by the authorized organization (ISI and ANSI).
12. A proof of ownership/ partnership etc. shall be submitted along with address, telephone & fax no.
13. In case of bidders or tenderers furnish false information their tender/bids will be rejected and their security deposit / EMD will stand forfeited.
14. Proof of appointment by principal / manufacturer appointing the firm in India to carry out business in India - original letter to be furnished.

Part –B Format for Financial Proposal

S.NO	PARTICULARS	SPECIFICATION	Unit Price (Inclusive of All Taxes, transportation Cost up to District)
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01	Wheel Chair Folding (Adult Size)	<ul style="list-style-type: none"> -Overall length-1000-1100 mm -Overall Width (open)-650-720 mm -Overall Width (folded)-300-330 mm -Overall height-910-95 mm -Rigid and robust tubular construction, Link Fixed arm rest and fixed foot rest make this chair more rigid. -Folding Mechanism Should be able to take care of uneven terrain (within ± 20 mm) 	
02	Wheel Chair Adult Size (non folding)	<ul style="list-style-type: none"> -Overall Length-1000-1100 mm -Overall width-650-720 mm -Overall height-910-950 mm Sensitive Castor Wheels 178 mm dia. Easily replaceable 24"x1 1/2" solid tyres at rear. -Height adjustable foot rest and push/pull type positive lock brakes. 	
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		<p>either side.</p> <p>4. Steering Mechanism: The steering rod services dual faction of directional control as well as braking. Hand grip on the steering rod should be specially made of non-marking type rubber and designed for longer life.</p> <p>5. Side guards: Designed to prevent entry and exist on right hand side in conformity with traffic rules of our country.</p> <p>6. Finish: Self drying paints of repute, impart excellent overall finish.</p>	
06	Tricycle (Junior Size)	<p>-Overall Length - 1660 \pm 50 mm</p> <p>-Overall width - 745 \pm 50 mm</p> <p>-Overall Height- 850 \pm 25 mm</p> <p>1. Main Frame: Use of special quality cold drawn and bright annealed conforming to IS: 2039 frame sturdy to withstand stresses caused by rough terrain. Neatly welded joints add further to the strength of main frame.</p> <p>2. Seat and Back Rest: Cushioned seat and back rest for desired comfort to the user. Seat can accommodate two persons in case of need.</p> <p>3. Driving Mechanism: Driven by standard chain and sprocket mechanism. The selection of gear ratio to ensure Mechanism advantage using minimum effort can be driven by right or left hand. Provision of chain adjustment or either side.</p> <p>4. Steering Mechanism: The steering rod services dual faction of directional control as well as braking. Hand grip on the steering rod should be specially made of non-marking type rubber and designed for longer life.</p> <p>5. Side guards: Designed to prevent entry and exist on right hand side in conformity with traffic rules of our country.</p> <p>6. Finish: Self drying paints of repute, impart excellent overall finish.</p>	
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08	Behind Ear Hearing Aid-Digital Mild, Moderate &	Feather weight, cordless & user friendly hearing aid suitable for the persons with moderate to severe hearing losses. Including	

	Strong.	Latest SMD & Digital Technology, Compact cordless & skin coloured hearing aid and Program change push Button for microphone & Telecoil mode.	
09	WHITE (MOBILITY) CANE-RIGID	-Length: 110, 120, 130, 140 & 145 cms. -Handle Shape: Straight or Bent at 450. Made of aluminum powder coated with plastic tip and colored reflective marking in yellow or red.	
10	WHITE (MOBILITY) CANE-FOLDING- With four segments	-Length: 110, 120, 130, 140 & 145 cms. With a straight handle. Made of aluminum powder coated with plastic tip and colored reflective marking in yellow or red.	
11	Universal Braille kit (Small)	Braille Slate, Stylus, English & Hindi/ Tamil Trainer Plate, Geometry set, Word Block (5 letters) Cube, Tracer Wheel, Braille paper (20 sheets) Taylor's Frame, Type sets, Abacus, Instruction Manuals, Back-pack	
12	Universal Braille kit (Adult)	Interline Braille Slate with tow stylus (large), Interline Braille Slate, Taylor frames large with Arithmetic Type, (250 grams) with packing box, Taylor frames large with Algebra, Types (250 grams) with packing box, Tactile Geometry Kit with 20raising, sheets, Drawing Board with 20 raising sheet, Tactile Draught Board (Inclusive Design), Tactile Chess Board (Inclusive Design), Signature guide with rupee checker and wallet, White folding cane, Measuring Kit (inch tape, needle threader, small Braille scale, liquid indicator, measuring cup), Audio Ball 2no Talking Table Clock.	
13	Universal Recreational Kit	Rupee checker plastic with signature guide and rupee checker flexible with wallet, Talking body thermometer, Talking wrist watch, Liquid level indicator, Pill dispenser, Talking table clock with four alarms and stop watch, talking calculator, Measuring Kit (inch tape, needle threader, small Braille scale, liquid indicator, measuring cup)	
14	Auxiliary Crutch Adjustable (Aluminum) Large	Total Weight (each)-940g, Max User Weight-158KG (24st), Ferrule Size- 22mm, Handle To Arm Pit-40-55cm (15.75-21.75"), Floor To Arm Pit-134-154cm (52.75-60.5"), Recommended User Height Range-5'10" to 6'6" with ISI certification.	
15	Auxiliary Crutch Adjustable (Aluminum) small	Total Weight (each)-824g, Max User Weight-158KG (24st), Ferrule Size- 22mm, Handle To Arm Pit-21-36cm (8.5-14"), Floor To Arm Pit-94-114cm (37-45"), Recommended User	

		Height Range-4'6" to 5'2" with ISI.	
16	Pocket Hearing Aid with WEM (Severe/Strong)	Single (Monaural) as well as Double (Binaural) Cord with silicon 4 B.J.T. (Bipolar Junction Transistor) Circuitry used, Fitted with 3 rd Generation Electret Condenser Microphone, Provision for Volume Control, High & Low selection Switch provided, Main Body of Hearing aid injection moulded out of grade 'A' ABS (Acrylonitrile Butadine Styrene along with Operates on 1.5 Volt AA/R-6 size battery (Pencil Cell). Maximum Saturation Sound Pressure Level (SSPL)-135dB, Average OSPL 90-125-134dB, Full on acoustic gain (Min.)-60dB, Frequency range-250 Hz-3150Hz, Effect on the Full on Acoustic gain of variation of battery voltage (1.5V to 1.0V)-less than 10dB Total Harmonic Distortion at 1.5V-less than 7% effect of variation of battery voltage on distortion at 1.0 V-less than 10%Internal noise from the hearing aid in terms of equivalent input noise level-less than 30dB SPL.	
17	Pocket Hearing Aid (Mild)	Single (Monoural) as well as Double (Binaural) Cord with silicon 4 B.J.T. (Bipolar Junction Transistor) Circuitry used, Fitted with 3 rd Generation Electret Condenser Microphone, Provision for Volume Control, High & Low selection Switch provided, Main Body of Hearing aid injection moulded out of grade 'A' ABS (Acrylonitrile Butadine Styrene) along with Operates on 1.5 Volt AA/R-6 size battery (Pencil Cell). Maximum Saturation Sound Pressure Level (SSPL)-115dB, Average OSPL 90-105-114dB, Full on acoustic gain (min.)-65 dB, HF-average Full on Gain (min.)-60 dB, Frequency range-250Hz-3150Hz, Effect on the Full on Acoustic gain of variation of battery voltage (1.5V to 1.0V)-less than 10 dB, Total Harmonic Distortion at 1.5 V-less than 7%, effect of variation of battery voltage on distortion at 1.0V-less than 10%, Internal nose from the hearing aid in terms of equivalent input noise level-less than 30 dB SPL.	
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		AA/R-6 size battery (Pencil Cell). Maximum Saturation Sound Pressure Level (SSPL)-125dB, Average OSPL 90-115-124dB, Full on acoustic gain (Min.)-65 dB. HF-average Full on Gain (min.)-60 dB, Frequency range-250Hz-3150Hz, Effect on the Full on Acoustic gain of variation of battery voltage (1.5V to 1.0V)-less than 10 dB, Total Harmonic Distortion at 1.5 V-less than 7%, effect of variation of battery voltage on distortion at 1.0V-less than 10%, Internal noise from the hearing aid in terms of equivalent input noise level-less than 30 dB SPL.	
19	Kit for Mental Retarded (Daily Living/Educational/ Vocational	Infinite Loop. Stepping Stones. Massage Ball with stick, Olive Massage Ball, Squeezer, Air Cushion for children with special needs suffering from Cerebral Palsy, Autism, Down syndrome and other such mental disabilities and special needs.	

Place:-

Date:-

Signature of Bidder with Stamp

Part B - Financial Bid

1. The price / rates for the item quoted must be valid for 01 year which may be extended up to three year.
2. All additional charges applicable such as Customs duty, Excise Duty, Sales Tax/Vat, Octroi, Packing & Forwarding charges etc. in specific percentage whether inclusive or payable extra to be indicated conspicuously.
3. Any other relevant information that the bidder may like to furnish so as to add the credibility, financial solvency, client list and past performance of the bidder.
4. The suppliers of the aids/appliances must submit a Bank Guarantee of 10 per cent of the worth of the contract with the respective District Magistrate that will be refundable after obtaining the satisfactory works certificate against the supplied aids/appliances from the District Magistrate.
5. The agreement with the supplier for the supply of aids/appliances will be done by the District Magistrate of concerned district.
6. The supplier will be responsible for the delivery to Assistant Director, Social Security of concerned district and payment will be made by the Assistant Director, Social Security of the concerned District.
7. Any expenses including taxes occurred in supplying &/or assembling the aids/appliances will be borne by the supplier.

B. SUBMISSION AND OPENING OF QUOTATION:

- (a). Telegraphic/ Cabled/ faxed/ e-mail etc, which are exposed Quotation will be summarily rejected.
- (b) The Technical bids will be opened first as per Govt. rule.
- (c) The Financial bids of only the firms found technically suitable will be opened for evaluation.

C. RESPONSIBILITIES FOR EXECUTION OF CONTRACT:

The supplier is to be entirely responsible for the execution of the contract in all respect in accordance with the terms and conditions as specified in the acceptance of quotation and lawfully responsible for the supply at site and will replace any part or full, whatever the case may be, if found not in conformity with the specification as laid down. Non-fulfillment of contract as per terms and condition as stipulated shall cause forfeiting of EMD/Security deposit.

D. DELIVERY SCHEDULE:

Purchase Committee of concerned district should ensure the quality of the supplied aids/appliances.

If the supplier fail to deliver the items or any part thereof within the stipulated date of delivery, the competent authority will be entitled at their discretion to either:

- (a). purchase the items from elsewhere, at the cost and risk of the supplier or
- (b) Recover from the supplier liquidated damages liability @ 0. 5% per week of the order value.

E. REMOVAL OR REJECTION:

Any items rejected by our quality control officer/expert must be removed by the supplier and replacement made within two weeks from the date of receipt of such intimation at his risk and cost.

F. CREDIBILITY OF FIRM/SUPPLIER:

All the bidders are required to submit "Letter of Authorization from the Manufacturer verifying them as their authorized agent in India". The bidder should have its office/representative/service provider within Bihar and have sales/ service installations in Bihar.

G. BILLING & TERMS OF PAYMENT:

The Payment to the supplier at the time of delivery will be 70 per cent of the total contract value .The remaining 30 per cent will be released over the period of three years (10 per cent after completion of each year), Subject to the satisfactory maintenance of aids and appliances.

I. SETTLEMENT OF DISPUTES:

All disputes or differences of any kind whatsoever arising out of or in connection with execution of this contract, whether during the progress of the supply or after their completion, shall be referred by the supplier to the Directorate of Social security and Disability, Patna Bihar and the competent authority of shall within reasonable time shall examine the case on its merit and on basis of any representation made in this context and notify decisions thereon in writing. The decision of the Director shall be binding upon the supplier. If the supplier is not satisfied with the decision of the competent authority , on any matters in question, dispute/difference to be arbitrated upon shall be

referred for the decision to the Secretary, Department of Social Welfare , Govt. of Bihar whose decision will be final and binding on the supplier.

JURISDICTION: The Court of Patna will only be the jurisdiction to deal with and decide on any dispute whatsoever arising out of this tender. The directorate reserves the right to amend any of the terms & condition as per felt need without assigning any reasons or giving any explanation thereof. No claim for damages will be entertained in this regard. In addition to above, all others terms & conditions will also be binding as applicable, the above conditions are stipulated without any prejudice.

The details of specifications for each of the items and the both format for the Technical as well as Financial Proposal may be downloaded from the website of the Department of Social Welfare (www.socialwelfare.bih.nic.in) or may be obtained in person from the Office of **Director, Social Security & Disability Directorate (Social Welfare Dept.), Officers Flat No - 32/84, New Punaichuk, Bailey Road, Patna-800023** on any working day during office hours. The last date for the submission of the bids is latest by 02.30 PM on Date- 06.10.2016 The bids must be sent in time only through registered post / speed post/ courier to the address above mentioned. After schedule time bid will be not acceptable. The technical proposals will be opened by the Purchase Committee same day at 03.30 PM in the presence of the bidders or their authorized representatives, who choose to attend.

The "Financial Proposals" of only the shortlisted firms on the basis of the evaluation of the "Technical Proposals" will be opened. Only the shortlisted firm(s)/agency or agencies/organization (s)/trust(s) will be notified in advance about the date & time of opening of the "Financial Proposal" so that they may chose to remain present.

Tender no-02 dated-18.08.2016 which was opened on dt- 09/09/2016, is here by CANCELLED for want of non-fulfillment of laid down criteria/eligibility.

The Directorate reserves the right to reject any bid or all the bids without assigning any reason.


(Director)